Roll	No.		
ILOII	110.		

# 1(CCE-M)6 MANAGEMENT-II

[14]

Time Allowed -3 Hours

Maximum Marks-300

## INSTRUCTIONS

- i) Answers must be written in English.
  - ii) The number of marks carried by each question is indicated at the end of the question.
  - iii) The answer to each question or part thereof should begin on a fresh page.
  - iv) Your answer should be precise and coherent.
  - v) The part/parts of the same question must be answered together and should not be interposed between answers to other questions.
  - vi) Candidates should attempt **FIVE** questions in all, choosing at least **ONE** question from each section.
  - vii) If you encounter any typographical error, please read it as it appears in the text book.
  - viii) Candidates are in their own interest advised to go through the General Instructions on the back side of the title page of the Answer Script for strict adherence.
  - ix) No Continuation sheets shall be provided to any candidate under any circumstances.
  - x) Candidates shall put a cross (X) on blank pages of answer Script.
  - xi) No blank page be left in between answer to various questions.
  - xii) No programmable Calculator is allowed.
  - xiii) No stencil (with different markings) is allowed.
  - xiv) In no circumstances help of scribe will be allowed.

#### **SECTION-A**

- 1. a) Explain the role of Marketing Management in a developing economy? Briefly describe the prospects and problems faced by Rural and Urban marketing with the support of suitable example? (30)
  - b) What do you understand by Marketing Information System? Explain its significance in today's marketing environment? (30)

- 2. Briefly describe the concept of Marketing Mix. How Market Segmentation is being used by various organizations in today's competitive business environment? Explain with the support of suitable illustration? (60)
- 3. a) Explain the importance of Planning and Strategy in Export Marketing? What are the probable prospects of Export Marketing? (30)
  - b) What do you understand by Consumer Behaviour? Explain the impact of consumer Motivation on the sales performance with the support of a suitable example.

    (30)

#### **SECTION-B**

- 4. a) What is aggregate production planning? Explain the factors influencing the location of plant with an example. (30)
  - b) What are the various types of Manufacturing systems? Briefly describe their advantages and dis-advantages? (30)
- 5. Write a short note on the following:

(3x20=60)

- a) Production, planning and Control.
- b) Make or Buy decision.
- c) Quality control.
- 6. What are the objectives of Material Management? Briefly explain ABC Analysis with the support of suitable illustration? (60)

### **SECTION-C**

7. Write a short note on the following:

 $(3 \times 20 = 60)$ 

- a) Cash Budgeting.
- b) Cost volume profit Analysis.
- c) Cost of Capital.
- 8. What do you understand by Capital Expenditure Management? What role does Risk Analysis play in investments decisions? Explain with the support of suitable example.

  (60)

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- 9. a) How companies are estimating their financial requirements? (30)
  - b) What is working Capital Management Cycle? Explain the effects of inflation on working Capital Management. (30)

#### **SECTION-D**

- 10. What do you understand by Recruitment and Selection? Explain the importance of Training and Development in today's organizations with the support of suitable example? (60)
- 11. Why organizations are giving much importance to Employee Motivation? How Motivation is being used by different organization in resolving conflict Management.

  (60)
- 12. a) What do you understand by collective Bargaining? Explain the role of collective Bargaining in managing Industrial Relations. (30)
  - b) What is performance appraisal? Explain the importance of wages and salary administration in an organisation. (30)

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