

**1(CCE.M)2**

**Commerce and Accountancy—II**

**(07)**

Time : Three Hours]

[Maximum Marks : 300

**INSTRUCTIONS**

- (i) Answers must be written in English.
- (ii) The number of marks carried by each question is indicated at the end of the question.
- (iii) The answer to each question or part thereof should begin on a fresh page.
- (iv) Your answer should be precise and coherent.
- (v) The part/parts of the same question must be answered together and should not be interposed between answers to other questions.
- (vi) Candidates should attempt question nos. **1** and **6** which are compulsory and any **two** in Section A and any **two** in Section B more out of remaining questions.
- (vii) If you encounter any typographical error, please read it as it appears in the text-book.
- (viii) Candidates are in their own interest advised to go through the General Instructions on the back side of the title page of the Answer Script for strict adherence.
- (ix) No continuation sheets shall be provided to any candidate under any circumstances.
- (x) Candidates shall put a cross (×) on blank pages of Answer Script.

(xi) No blank page be left in between answer to various questions.

(xii) No programmable Calculator is allowed.

(xiii) No stencil (with different markings) is allowed.

### SECTION–A

1. (a) What is organisational typology ? What is the criteria of effective typology ? 30
- (b) What is the conflict between organisational and individual goals ? 30
- (c) What are the approaches to Modern Organisation Theory ? 30
2. (a) Define organisation. State its features. 15
- (b) Give concept of functional organisation. State its advantages and disadvantages. 15
3. (a) State organisational rules. 15
- (b) Define organisational behaviour. State its characteristics. 15
4. (a) Give the meaning of power. State its types. 15
- (b) Differentiate between sensation and perception. 15
5. (a) Define conflict. State three schools of thought emphasising different roles of conflict in organisation. 15
- (b) What are the important factors affecting morale ? 15

### SECTION–B

6. (a) Define Trade Union. Give reasons why workers join trade union. 30
- (b) Explain types of union. 30
- (c) Give difficulties and principal drawbacks of Trade Union Movement in India. 30

7. (a) What is collective bargaining ? Give its salient features. 15
- (b) Give principles of collective bargaining. 15
8. What are the factors responsible for Industrial unrest and poor relations ? 30
9. What are the objectives and functions of Joint Management Councils ? 30
10. Write notes on any **three** of the following :
  - (a) Characteristics of Ideal Wage System. 10
  - (b) Explain Task Bonus System. 10
  - (c) Personnel Audit. 10
  - (d) Tripartite Machinery. 10
  - (e) Board of Conciliation. 10